

Terms of Service

Updated: January 31, 2018

The following TOS is targeted for personal commissions only.

By purchasing a commission from RKZN, you adhere to following these rules.

Subject to change when new situations arise or new clarifications/edits need to be made.

Payment

- **All prices are listed in USD.** Total price equals the base price and additional fee price (if applicable) per commission. Payments are only accepted via Paypal. An invoice will be sent to the customer.
- **Full payment is required upfront.** After a confirmation email has been sent, payment must be made within 24HRS. Without doing so, the order will be cancelled. For special cases that require payment after a completed commission or after an approved sketch, please discuss this further with RKZN.
- If you have a higher priced order (500 USD+), payment plans will be allowed. A deposit of half of the total price must be paid up front, and the second half must be paid after all sketches have been approved. If failure to pay, the order will be cancelled, and RKZN has the right to not do business with you again. The deposit will not be refunded, and you will solely receive the sketches at a lower resolution.

Information

- **Original and Fan Art characters are allowed.**

Will draw most pairings. Will draw humans, kemonomimis, and humanish anthros.

Suggestive/slight NSFW is accepted on a case by case basis.

Will not draw R18, mecha, old people, ferals, and extremely detailed designs such as armor or too many accessories.

- Style will only be in RKZN's style. Please do not ask him to imitate other artists. Please keep in mind the artist's style as some types may alter a character's color palette slightly. If there are any hesitations that the artist will not be able to draw your character properly, please do not commission.

■ **Must have proper references.** Will not draw out written character descriptions. Order forms must be filled out correctly with accurate references and information; if the artist makes a mistake on his behalf, he will edit the commission. However, if the form does not include the necessary details and edits need to be made, you will be charged a fee if accepted. Fee price starts at 30 USD and will increase depending on the type of edit. A complete re-do of the commission is not accepted.

■ **Commissions are never transparent.** Transparent files are not offered.

■ **Commission turnaround time is five to six weeks for regular orders.** Any additional order will be an extra two weeks to the time frame. Priority orders can be discussed for an additional fee.

■ **Process:** One wip sketch per commission will be delivered for approval. You are allowed to request a max of 1 - 2 changes. If more edits are required, you will be charged a flat fee of 50 USD for an additional 2 edits per commission. A complete re-draw wip sketch is not accepted. Once approved, the artist will finish the commission. The final product will be sent via email in PNG format only.

■ You can make minor alterations to a commission if desired, but it cannot be edited where the original is no longer recognizable. You are allowed to resize, crop, and/or add a watermark to the commission if you re-upload to another site as long as you give proper credit. You are not allowed to alter/edit/erase RKZN's signature on a commission (if one is added.)

■ Commissions are only for personal use (including personal items.) You are not allowed to reproduce, redistribute, copy, or make a profit off of RKZN's artwork in any shape or form such as any and all physical and digital goods which include but not limited to prints, key chains, buttons, mugs, blankets, pillows, etc.

■ The artist has the right to upload the commission (lower resolution with a watermark) on any of his sites. You may request for the commission to not be posted.

■ The artist has the right to decline a commission under any circumstance and is not required to disclose the reasons.

■ The artist has the right to reject and blacklist customers who prove to be problematic.

■ Commissions are a digital purchase. There will be no physical copy. The artist holds the rights to his artwork.

Refunds

- Refunds are accepted only before the commission is complete. You may request a full refund if the artist has not started on your commission. If a sketch has already been drawn, only a 50% refund is offered. No refunds are offered for a completed commission.
- If a commission has been partially refunded at any stage, you may only keep what has been paid for. If a commission has been refunded in full and had wip sketches prior, you do not have rights to those files anymore. The artist has the right to reuse any aspect of that commission.
- The artist has the right to refund a commission at any given time without disclosing the reasons.